

EOSC-hub week, 20th May 2020

Rapporteur template

Session Name EOSC portal service onboarding - Training for EOSC projects , chaired by Owen Appleton, EGI Foundation Watch recordings Rapporteur: Iiris Liinamaa	
Main take-aways	<i>Please list here the main takeaways from the session.</i> <ul style="list-style-type: none">• The aim of onboarding is to bring various EOSC actors together. Onboarding should be seen as framework or structure of connections.• Several start points (EOSC-Hub, EOSC Enhance) but all ending up in the same registry.• One set of data is collected for front-ends for the EOSC portal from various EOSC actors• Processes will be improved according to users' feedback• Inclusion criteria will be prepared by Rules of Participation and the current criteria will be modified according to them once available• Meta process for providers: submission of the request for onboarding (either by email or via portal) – information gathering – validation – publication<ul style="list-style-type: none">○ Service profiles require updating• Service must be discreet and easy-to-use as well as to categorize. E.g. Visualization alone cannot be seen as a service.• All services must be EOSC-relevant, cannot be very generic<ul style="list-style-type: none">○ As an example, Digital Innovation Hub can be seen as a special case.• Rules for Research Products will be specified after more products will be available• In order to be targeted to the correct EOSC stakeholders and community who use the services criteria is needed<ul style="list-style-type: none">○ Challenging aspect is when some items are not related to EOSC but when developing them items some particular EOSC services have been used – so they should be included• Technical support for onboarding will be available for service providers• Service providers will need to fill in the form and to create a profile with all requested information.

- For the moment, it is not possible to validate the services of EOSC in other languages than English.
- One Service Provider Profile by each provider is enough
- In future Service Providers will be able to choose the affiliation where to add your data. Automation will be enabled.

Owen Appleton shows the details what to add on the portal when filling in the onboarding form

- The overview of what is required for onboarding: **bit.ly/EOSC-SDT-DEMO**
- Flexibilities in descriptions will be available
- TRL's possible to add as well as certifications and if a service is dependent of some specific project
- All the services onboarded will be moved to the new version of the provider and resource profiles. The service providers themselves do not need to do it themselves but they are highly recommended to check that all seems ok after they have been moved.

Discussion

- For off-boarding there is a less developed process. If particularly requested, it is always possible to be done. The publishing team can remove already onboarded services.
- New version is starting to be used available asap. It is foreseen in beginning of June 2020 though. Afterwards, everyone will be forwarded to the Provider Portal. Before proceeding, the onboarding process has to be agreed.
- The general advice is that providers should not wait with onboarding services when submitting them to the portal. However, service providers can wait until the 1st or 2nd week of June but no longer.
- There is a list of repositories available
- EOSC-level strategy what should be included in EOSC is required but more discussion needed though. Some further aspects of data will be available in portal soon.
- 1-10 onboarding requests a day. The pipeline will be expected to be very high. Benefits of EOSC should be made clear for service providers.
- New profiles will be available – the data will be mapped and a review will be asked once all done. After the Summer 2020 (most likely September) service providers will be asked to check the data they have onboarded earlier to be up-to-date.
- Statistics are requested by EC. You can always contact OA who will forward your questions or requests to the responsible people.

Future steps

Please indicate how the outputs of the discussion will be used in the work

of the EOSC WGs

- Hints for RoP, Sustainability and Architecture WG's in the aspect of onboarding