



EOSC Portal Service onboarding and Rules of Participation

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eosc-hub.eu

Dissemination level: Public



@EOSC_eu

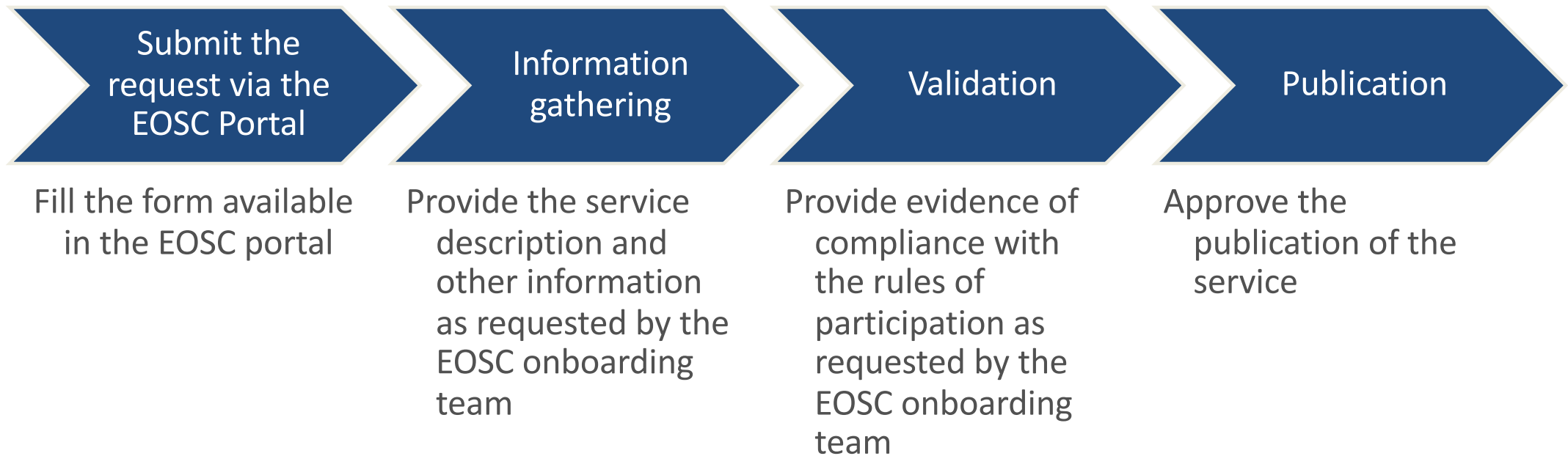


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- Service Onboarding and Validation process
- Rules of Participation

Service Onboarding and Validation process

Main steps from the service provider viewpoint







Submit the request
via the EOSC Portal

Fill the form available in the EOSC portal

[My Services](#) [Profile](#) [Contact Us](#) [Login](#)

 **EUROPEAN OPEN
SCIENCE CLOUD**

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Launch of the European Open Science Cloud


23 November 2018,
Vienna, Austria

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ACCESS EOSC SERVICES & RESOURCES




NETWORKING



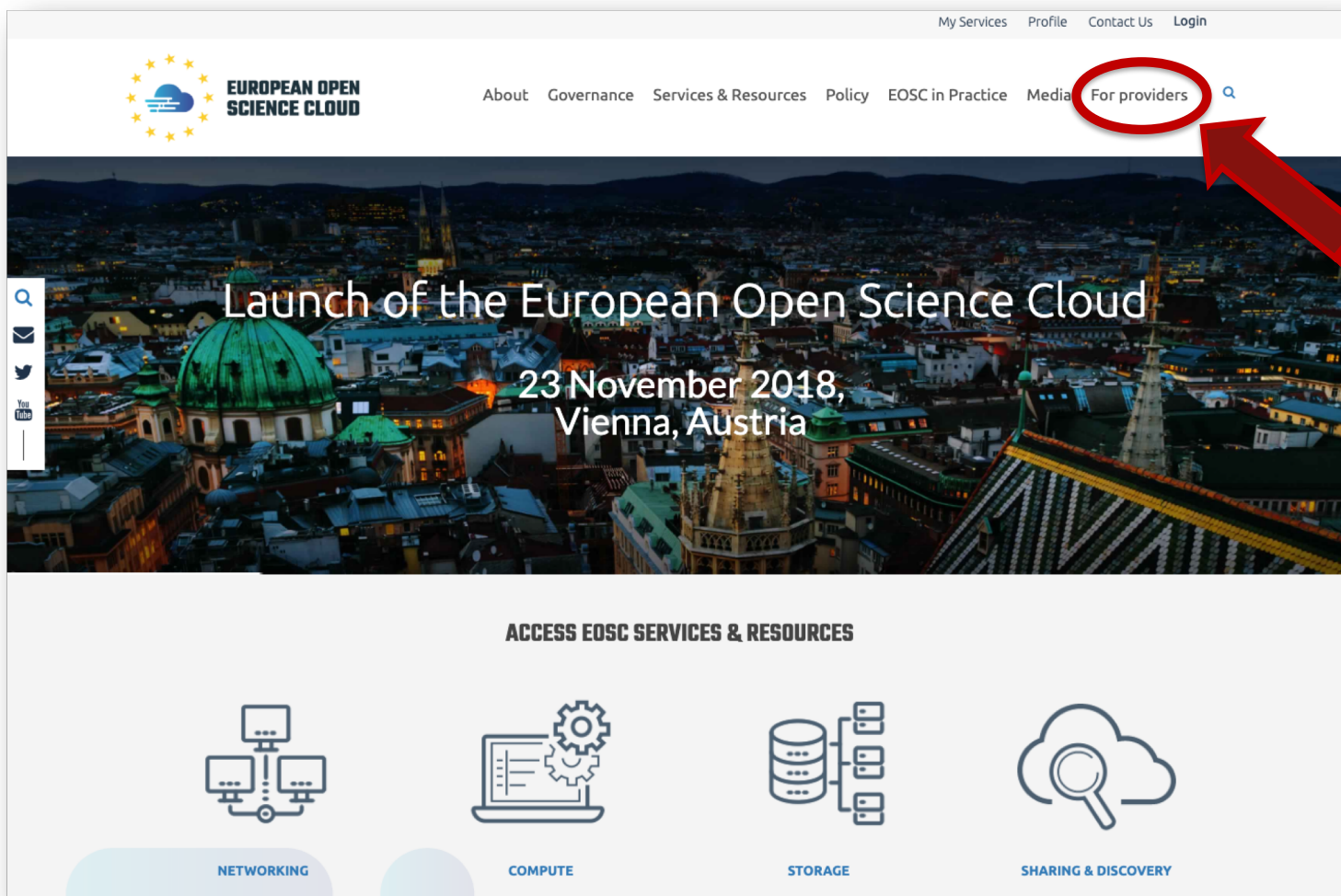
COMPUTE

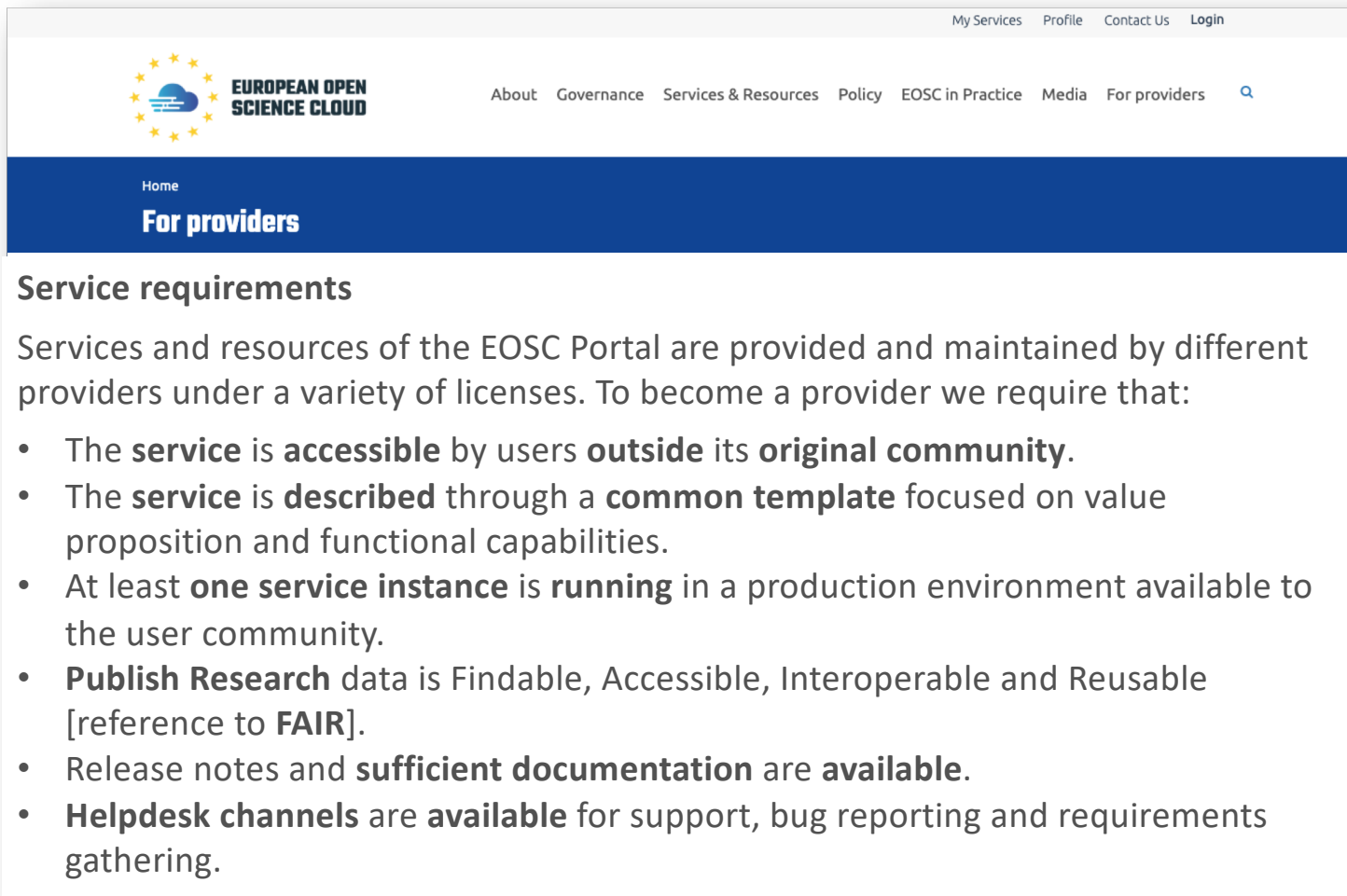


STORAGE



SHARING & DISCOVERY





The screenshot shows the 'For providers' section of the EOSC Portal. At the top, there is a navigation bar with links: 'My Services', 'Profile', 'Contact Us', and 'Login'. Below this is a header with the 'EUROPEAN OPEN SCIENCE CLOUD' logo and a search bar. The main content area is titled 'For providers' and contains a section 'Service requirements'. This section explains that services are provided by different providers under various licenses and lists the requirements for becoming a provider.

Home
For providers

Service requirements

Services and resources of the EOSC Portal are provided and maintained by different providers under a variety of licenses. To become a provider we require that:

- The **service** is **accessible** by users **outside** its **original community**.
- The **service** is **described** through a **common template** focused on value proposition and functional capabilities.
- At least **one service instance** is **running** in a production environment available to the user community.
- **Publish Research** data is Findable, Accessible, Interoperable and Reusable [reference to **FAIR**].
- Release notes and **sufficient documentation** are **available**.
- **Helpdesk channels** are **available** for support, bug reporting and requirements gathering.

EOSC Portal – Become a Provider

Become an EOSC provider

Interested in becoming an EOSC service and/or resource provider? Fill in the below webform and we will get back to you soon.

Please describe the service you would like to provide via the EOSC portal (1 paragraph): *

Website(s) of the service: *

Entry point (URL) of the service: *

Your motivation and expectations concerning becoming an EOSC provider: *

What are the key selling points/benefits of the service to potential users? *

Which institute(s) is/are the service provider(s)? *

Who is the main contact for the service? (name): *

Who is the main contact for the service? (E-Mail) *

How large is the current user base of the service? How do you expect this to change after joining the EOSC portal? *

Under what conditions would you like to make the service available for EOSC users? Select the line(s) that apply *

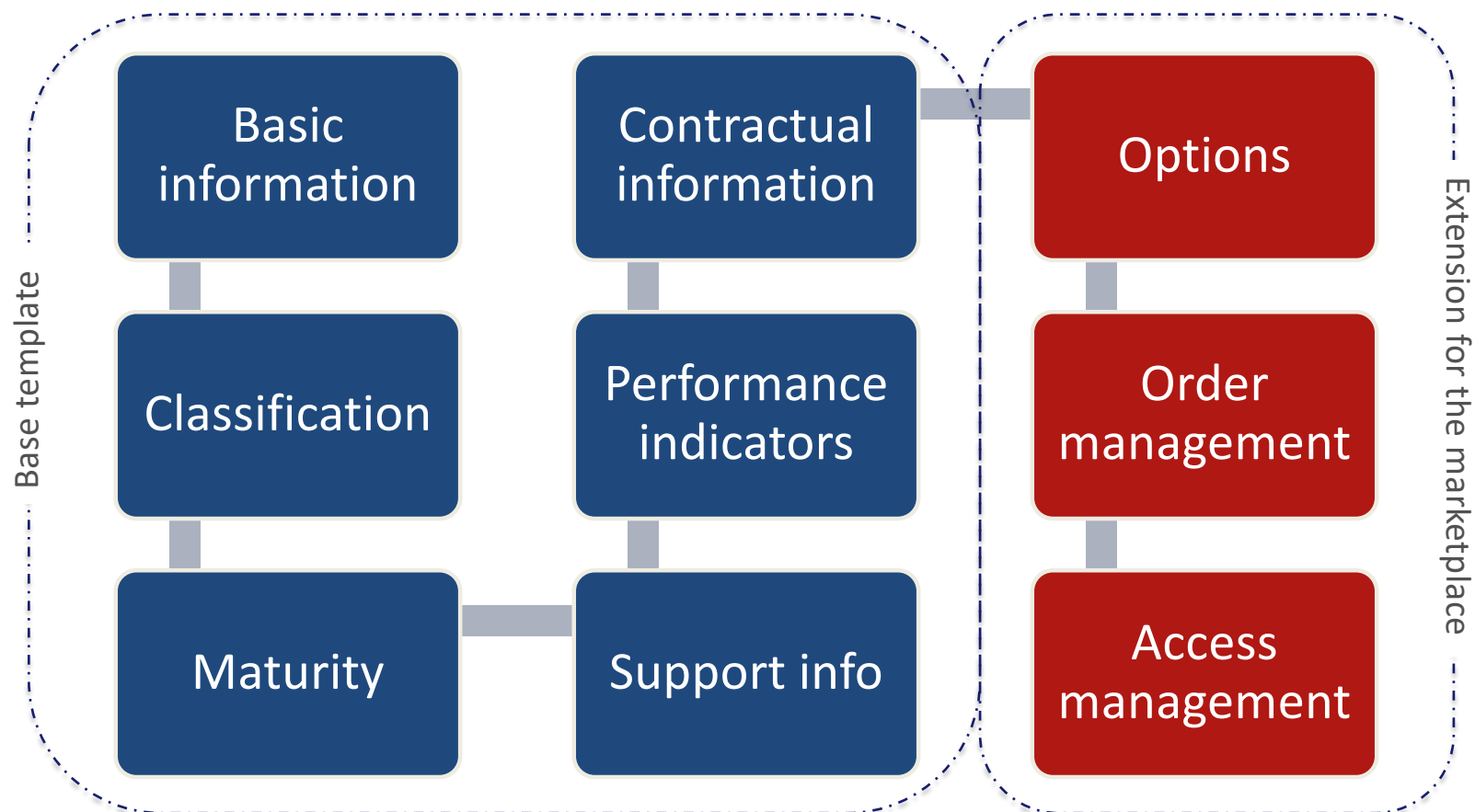
Available for anyone without login
Need to login, but free to use
Need to login and conditions/restrictions apply
Fee based access (e.g. pay-for-use, monthly fee)

If other, please elaborate under what conditions would you like to make the service available for EOSC users *

SUBMIT

Gathering Information

Provide the service description and other information as requested by the EOSC onboarding team



* service category definition agreed with eInfraCentral for the launch of the EOSC portal - will be evolved in the near future

Service Provider

Basic Information

Service Provider Name*¹

Name of the main organisation providing the service and acting as main contact point. In case of the service provider acts as a federator² and the service is operated by different service provider partners, the individual partners delivering the service can be described using the "federation member³" section).

Example:

- EUDAT

Service Provider Description

Is your service connected to any initiative / organisation / project not mentioned in the 'Providers' section but you want to make it visible next to your service? Please list down any relevant initiative / organisation / project.

Example:

- EGI
- EUDAT
- ELIXIR

Service Provider Logo

Link to the logo/visual identity of the service provider

If Service Provider is a Federator¹ and the service is being provided by one or more Federation members on behalf of the Service Provider, the Federation Members² can be specified

Federation member 1	
Name	<i>Name of the federation member</i>
Webpage	<i>Link to the main webpage of the federation member</i>
Logo	<i>Logo of the federation member</i>
Country	<i>2-letter code of the country where the federation member has the main headquarters</i> <i>(https://it.wikipedia.org/wiki/ISO_3166-1)</i>

¹ FitSM-0 Vocabulary, section 5.25 Federator

² FitSM-0 Vocabulary, section 5.24 Federation Member

Service Description

Basic Information

Service name*	Name of this specific service as assigned by the service provider
Service URL*	Web Page with information about the service that is maintained and hosted by the service provider
Service endpoint	Main URL to use the service (in the case of networked service)
Service description*	<p>Any information relevant to the service user and describing a service. Might be written in a marketing manner. What is a main functionality of a service, who are the current users, relevant technical information, use cases etc. The layout and content completely up to a service owner/representative</p> <p>Example: B2FIND is the EUDAT metadata service and provides a discovery portal which allows users to find data collections within an international and inter-disciplinary scope. It is based on a comprehensive metadata catalogue of research data collections stored in EUDAT data centres and other repositories. Harmonization of the metadata descriptions collected from heterogeneous sources enables not only the presentation in a consistent form but as well the faceted search across scientific domain boundaries.</p> <p>B2FIND is for communities and other providers of research data who need to publish and give visibility to their metadata and individual researchers who need to search data from everywhere, and see data in the context with an across community approach.</p> <p>Features:</p> <ul style="list-style-type: none"> • based on a comprehensive joint catalogue of EUDAT services and external metadata • metadata is mapped onto standardized facets • supports faceted, geospatial and temporal metadata searches • allows users to search and browse datasets via keyword searches • results displayed in user-friendly format and listed in order of relevance • access to the scientific data objects is given through references provided in the metadata • available for communities in the EUDAT registered domain of data • Uses cases: <ul style="list-style-type: none"> • define with whom to exchange data, for how long and how • are offered up to 20GB of storage space for research data • access and manage permissions to files from any device and any location
Service tagline*	<p>Short catch-phrase for marketing and advertising purposes (1 line). It will be usually displayed close the service name and should refer to the main value or purpose of the service.</p> <p>Example: Metadata based data-discovery</p>

Service Description information

User value	The benefit to a customer and their users delivered by a service; benefits are usually related to alleviating pains (e.g., eliminating undesired outcomes, obstacles or risks) or producing gains (e.g. increased performance, social gains, positive emotions or cost saving)
Target customers	Type of customers who are allowed to commission this service. Restrictions may apply according to various criteria like the location (e.g. country) or type of activity (e.g. research, commercial). By customer, we mean an organisation that commissions a service provider to deliver one or more services, doing so on behalf of a number of users; customers commission a service and usually discuss the terms of the contract and of the SLA but do not necessarily use it; users use the service but do not necessarily commission it.
Target users	<p>Type of Individuals that primarily benefits from and uses a service. Choose any from the below list applicable to your service: Multiselect, delete rows that are not relevant to your service.</p> <p>The service is dedicated for</p> <ul style="list-style-type: none"> • Single researcher • VO • Providers • Research project • Business • Other (please provide a new service scope type your service supports)
Service logo*	Please attach a logo of your service (URL or image). The logo will be visible to the EOSC users
Service screenshots and videos	Where available and/or applicable
Service language*	Language of the user interface (add the language codes separated by comma using the 2-letter codes from the ISO https://en.wikipedia.org/wiki/List_of_ISO_639-1_codes)
Use cases/case studies	List of use cases supported by this service (please, also add links to digital material describing them, if available)
Standards	List of standards supported by the service
Certifications	List of certifications obtained for the service (including the certification body)

Service Maturity	
Service TRL*	<p>Used to tag the service to the Technology Readiness Level (choose among 1,2,3,4,5,6,7,8,9)</p> <p>For the listing of services in the EOSC Service Catalogue, services must comply to a minimum maturity of TRL 7, orderable services in the EOSC Marketplace must comply to a minimum level of TRL 8.</p>
Service phase*	<p>Phase of the service lifecycle selected among:</p> <ul style="list-style-type: none"> • discovery: researching users needs, exploring technological or policy constraints (TRL: 1,2) • planned: a plan to develop the service is defined (TRL: 3, 4) • alpha: prototype available for closed set of users; (TRL: 5, 6) • beta: service being developed while available for testing publicly (TRL: 7) • production: service available in the live environment meeting security/performance requirements; (TRL: 8, 9) • retired: the service is not anymore offered <p>Note: services in beta and production phase are live and can be part of the service catalogue (see the page Service Phases for more information)</p>
Service version	Version identification that refers to a specific set of service components
Service last update	Date when this service version was released
Service change log (if applicable)	Summary of the main changes from the previous version

- TRL - Method of gauging the maturity of technology/service, used by EC

TRL Level	Description
1	Basic principles observed
2	Technology concept formulated
3	Experimental proof of concept
4	Technology validated in lab
5	Technology validated in relevant environment
6	Technology demonstrated in relevant environment
7	System prototype demonstration in operational environment
8	System complete and qualified
9	Actual system proven in operational environment

NOT READY

BETA

PRODUCTION

Service Maturity criteria

TRL 7 EC definition: "System prototype demonstration in operational environment"

- Service has passed through development and is an **advanced stage of pre-production**: the software is stable, reliable and has been **deployed** in an **operational environment**
- **Functionality** as required by the **target** users is **documented, understood, validated** with **target sample users and accepted by them**. Internal documentation exists regarding preliminary validation tests.
- An **assessment** has been made of the **required load** of the system once the transition into **production** is complete and a plan has been made to service this load. This assessment has been documented.
- An **SLA** is **optional**.

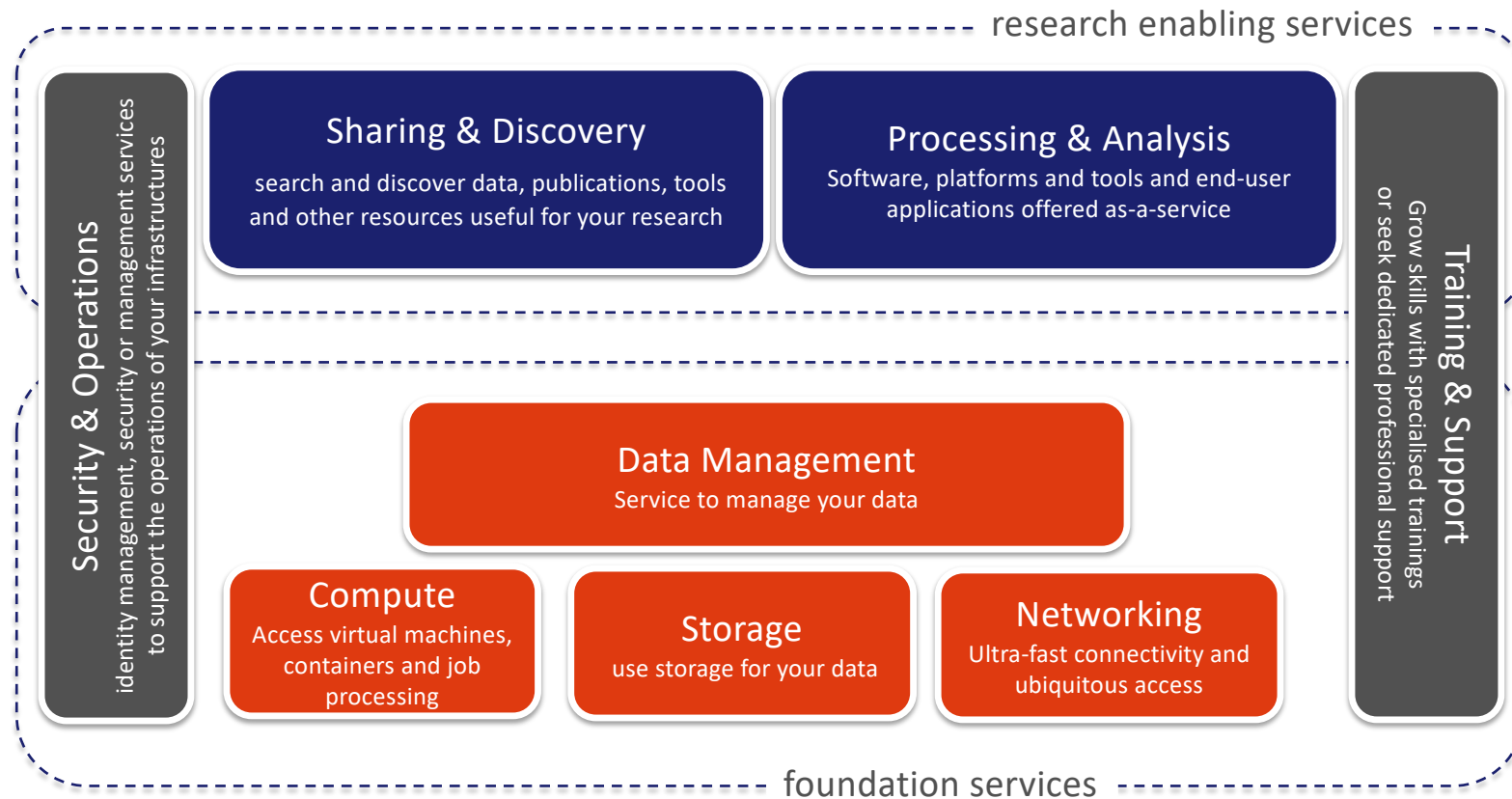
TRL 8 EC description: "System complete and qualified"

- There are **users** who are making **real use of the service** and rely on it for their work.
- Service **documentation** for **end-users** exists and is **made available**.
- **An acceptable use policy/terms of use/SLA is in place**
- **Evidence** that the service is being delivered in a way consistent with **user expectations**
- **Provision** is made for **user support**, with response to **incident** and **problem management**

TRL 9 EC description: "Actual system proven in operational environment"

- All requirements of TRL 8 are met.
- Customer feedback is gathered and documented. The service has been in a **production state** and relied upon by users for **at least 1 year** and evidence is provided to show this.
- There are **quantitative outputs** as a direct result of the **service usage**.

Service Classification	
Service category*	<p>Please choose from the below named group of services that offer access to the same type of resource or capabilities</p> <p>Sharing & Discovery Processing & Analysis Compute Storage Data Management Networking Training and Support Security and Operations</p>
Service category 2	<p>(Optional, choose a second category if strictly needed, from the above list)</p>
Service tags	<p>Comma-separated list of keywords associated to the service to be used to simplify search by relevant keywords</p> <p>Examples:</p> <ul style="list-style-type: none">• applications• batch systems
Scientific fields	<p>Comma-separated list of the scientific fields that are related to this service (please, refer to level 2 of this classification: https://wiki.egi.eu/wiki/Scientific_Disciplines)</p>



* the base template contains common attributes to the eInfraCentral template, work on a common template is planned

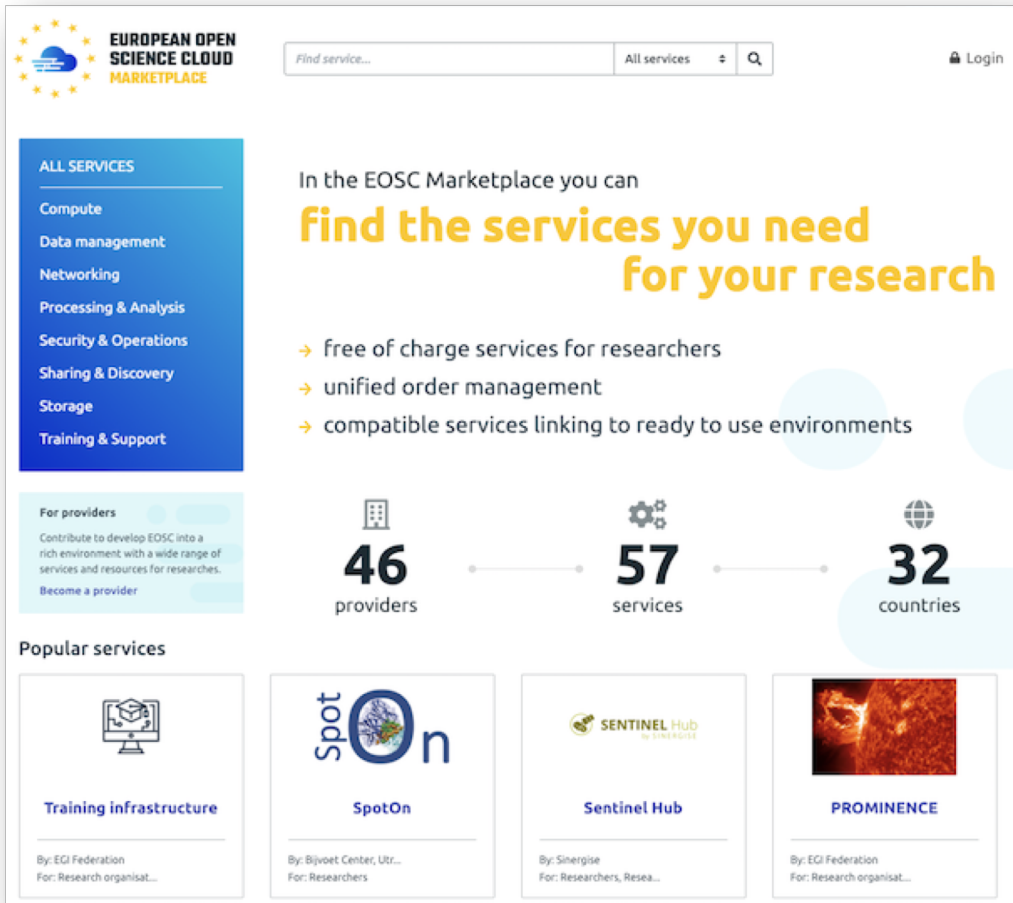
Security & Operations (2)	Sharing & Discovery (13)		Processing & Analysis (13)		Training & Support (2)
	B2FIND		Chipster		
	GEOSS Web Portal		DARIAH Science Gateway		
	Virtual Language Observatory		Dynamic On Demand Analysis Service		
B2ACCESS					FitSM
EGI Check-In					Training Infrastructure
		
Compute (9)		Storage (8)		Data Management (10)	
EGI High-Throughput Compute		EGI Online Storage		B2HANDLE	
EGI Cloud Compute		B2DROP		B2NOTE	
PaN FaaS		TDS		EODC Data Catalogue Service	
...		

Service Management	
Service owner name*	Name of the person who has accountability for the whole service from a management point of view from the service provider
Service owner contact*	E-mail contact of the service owner
Service support name*	Name of the person for use by the federator (EOSC-Hub) to request technical/operational support
Service support contact*	E-mail contact of the service support for use by the federator (EOSC-Hub) to request technical/operational support
Service security name*	Name of the person responsible for the security aspects of the service
Service security contact*	E-mail contact of the person responsible for the security aspects of the service
Helpdesk*	Link to your service helpdesk. If you do not have a Helpdesk to support your service, EOSC offers JIRA based Helpdesk for all EOSC services. Please write down 'Helpdesk not in place' and we will contact you.
Service order	Webpage to order the service directly via the main service provider
Service order type*	<p>Do you want your service to be connected with a service ordering procedure or is your service freely available for everyone.</p> <ul style="list-style-type: none"> Does the service require an ordering procedure? Is the service open access, i.e. no ordering procedure necessary to access the service? If a service is open, is it open for unauthenticated users as well, or does it require an authentication procedure? <p>Examples:</p> <ul style="list-style-type: none"> service requires ordering procedure, provider has the procedure and supporting tools in place (requires integration with either eossc portal lira or eossc portal MP) service requires ordering procedure and would like to use EOSC Portal distributed order management procedure and supporting tools service does not require ordering procedure, is an open access service but requires user authentication and possibly other user info (e.g. affiliation) service does not require ordering procedure and does not require user authentication: fully open access service
Service user manual*	Link(s) to your service user manual.
Service admin manual	Link(s) to your service admin manual (write 'n/a' if not applicable)
Service training information*	Link(s) to training information on the service.
Service monitoring	Web Page with monitoring information about this service
Service maintenance	Web Page with information about planned maintenance windows for this service

Service Contract	
Service terms of use*	<p>Link describing the rules, service conditions and usage policy which one must agree to abide by in order to use the service</p> <p>Example: https://marketplace.eqi.eu/content/3-terms-and-conditions-of-use</p>
Service Level Agreement*	<p>Link to an Service Level Agreement (SLA) applicable to the service.</p> <p>A SLA is a documented agreement between a customer and a service provider that specifies the service to be provided and the service targets that define how it will be provided (FitSM definition).</p> <p>Example: https://documents.eqi.eu/document/2733</p>
Privacy policy*	Link to the privacy policy applicable to the service
Service access policies*	<p>List of the</p> <p>of your service.</p> <p>Example: https://marketplace.eqi.eu/content/7-access-policy</p>


Service provider can define different access policies for different target users

Access Policy 1	
<i>(Please duplicate this table if the service has multiple access policies)</i>	
Access mode	<p>Policies stating how the service can be accessed, examples are:</p> <ul style="list-style-type: none"> • Excellence-driven: users are selected based on scientific excellence evaluation, originality, quality and technical and ethical feasibility of an application evaluated through peer review conducted by internal or external experts of the activity to be supported by the service • Wide access: users can freely access the service provided, registration may be needed • Market-driven: users need to pay a fee to access the service <p>(see charter for access to RIs)</p>
Payment model	Supported payment models and restrictions that apply to each of them
Pricing	Describe the price scheme for this service in case the customer is charged for access/usage
Conditions	More information about the access policy, including any restrictions regarding the users who might want to use your service (e.g. for excellence-driven access policy, explain the type of evaluation that will be performed, how often it takes place and where detailed information)
Geographical availability*	<i>Is your service restricted to a certain location? Please indicate the countries in which your service is available to the users. If your service is European-wide, please list "Europe" (multiple options).</i>
Access Policy URL	URL to a webpage from the service provider with more information on the procedure for getting access



The screenshot shows the EOSC Marketplace homepage. At the top left is the 'EUROPEAN OPEN SCIENCE CLOUD MARKETPLACE' logo. A search bar with the placeholder 'Find service...' and a dropdown menu for 'All services' is at the top right, along with a 'Login' button. A blue sidebar on the left lists 'ALL SERVICES' including Compute, Data management, Networking, Processing & Analysis, Security & Operations, Sharing & Discovery, Storage, and Training & Support. The main content area features the text 'In the EOSC Marketplace you can find the services you need for your research' in large, bold, orange letters. Below this, three bullet points list benefits: 'free of charge services for researchers', 'unified order management', and 'compatible services linking to ready to use environments'. A central graphic displays '46 providers', '57 services', and '32 countries' connected by lines. At the bottom, a 'Popular services' section shows four cards: 'Training infrastructure' (By: EGI Federation), 'SpotOn' (By: Bijvoet Center, Ultr...), 'Sentinel Hub' (By: Sinergise), and 'PROMINENCE' (By: EGI Federation).

- Platform where services can be:
 - Promoted
 - Discovered
 - Ordered
 - Accessed
- 3 steps process for users
 - Authentication & registration
 - Product discovery and specification
 - Ordering and request processing



EGE Cloud compute

Run virtual machines on-demand with complete control over computing resources

Provided by:
EGE Federation

Research area:
Interdisciplinary

Dedicated to:
Researchers, Research organisations

☆☆☆☆☆ (0.0 / 5) 0 reviews

[Order](#)

If you want to ask a question about this service please login

Service offers

General purpose

Base performance instance type. Features: Accessible in opportunistic or reserved ways, CPU cores could be overcommitted. Ideal for: Web services, Micro-services, Development...

[Show more](#)

TECHNICAL PARAMETERS

Number of CPU Cores	1 - 8
Amount of RAM per CPU core	1 - 4 GB
Local disk	10 - 40 GB
Number of VM instances	1 - 50
Number of days	1 - 730

[Order](#)

Compute-intensive

Optimised instance for computing tasks. Features: High performance CPU cores, Until 64 CPU cores, Real CPU cores (non-overcommitted), Low latency network, Reserved instances. Ideal for: Batch...

[Show more](#)

TECHNICAL PARAMETERS

Number of CPU Cores	8 - 64
Amount of RAM per CPU core	2 - 8 GB
Local disk	10 - 40 GB
Number of VM instances	1 - 50
Number of days	1 - 730

[Order](#)

High-memory

Optimised instances for tasks that require more memory relative to virtual CPUs. Features: High amount of RAM per CPU core, Up to 240 GB of RAM in total, Reserved instances. Ideal for: Running...

[Show more](#)

TECHNICAL PARAMETERS

Number of CPU Cores	2 - 16
Amount of RAM per CPU core	16 - 120 GB
Local disk	10 - 40 GB
Number of VM instances	1 - 50
Number of days	1 - 730

[Order](#)


GPU

GPU-enabled instances. Features: 1 or 2 GPU cores, 9 CPU cores for each GPU core, large memory. Ideal for: Graphics and general purpose GPU compute applications.

TECHNICAL PARAMETERS

Number of GPU cores	1 - 2
Number of CPU Cores	8
Amount of RAM	24 - 50 GB
Local disk	280 GB
Number of VM instances	1 - 50
Number of days	1 - 730

[Order](#)



B2DROP

Secure and trusted data exchange service for researchers

Provided by:
EUDAT, JSC

Research area:
Interdisciplinary

Dedicated to:
Researchers, Research organisations

☆☆☆☆☆ (0.0 / 5) 0 reviews

[Add to a project](#)

[Access the service](#)

If you want to ask a question about this service please login

Service offers

B2DROP For Researchers

B2DROP is a secure and trusted data exchange service for researchers and scientists to keep their research data synchronized and up-to-date and to exchange with other researchers. B2DROP is an ideal solution to store and exchange data with colleagues and team members, synchronise multiple versions of data, ensure automatic desktop synchronisation of large files. Features: Public service, Self registering, Quota 20GB, Web access, Sharing files with local users, Sharing files across other B2DROP and ownCloud/Nextcloud instances, Desktop synchronisation, Support for WebDAV mounts, Publish data to B2SHARE. Ideal for: Researchers seeking a central place to store and share research data.

TECHNICAL PARAMETERS

Number of days	
----------------	--

[Add to a project](#)

B2DROP For Data Managers

The public B2DROP service has a per user quota limit of 20GB. Communities, organisations or PI's which have a need for higher quota's, higher storage capacity, specific requirements and/or (Nextcloud) applications enabled can submit support request. Depending on the requirements and/or requested storage capacity the B2DROP service is offered as a paid service. Features: Public service, Self registering, Higher quota's as default, Web access, Sharing files with local users, Sharing files across other B2DROP and ownCloud/Nextcloud instances, Desktop synchronisation, Support for WebDAV mounts, Publish data to B2SHARE. Ideal for: Data managers with higher quota, storage and/or any specific requirements.

TECHNICAL PARAMETERS

Requested storage capacity	0.5 - 10 TB
Requested quota per user	100 - 500 GB
Number of days	

[Add to a project](#)

B2DROP For Communities And Organisations

The public B2DROP service is provided on a fair-share basis. Communities and/or organisations with specific requirements which can not be supported via the public fair-share service or need higher level of security or access control can request consultancy in setting up and deploying a local B2DROP instance or can request a B2DROP instance which is hosted at one of the EUDAT partners. Features: dedicated B2DROP instance, Requirements are negotiable. Ideal for: Community/organisational data managers.

TECHNICAL PARAMETERS

Requested storage capacity	0.5 - 10 TB
Requested quota per user	100 - 500 GB
Number of days	

[Add to a project](#)



Validation

Provide evidence of compliance with the rules of participation as requested by the EOSC onboarding team

Validate

- Information provided via the Service Description template
- Do validate quality of referenced content
- But ask clarifications and provide feedback to service provider


Assess

- Availability of Service
- Availability of URLs
- Email contact addresses
- Maturity level according to maturity guidelines*
- Categorization and Options
- User documentation, training material
- Terms of Use, SLA
- Security contact, Privacy statement
- Access Policies




Publication

Approve the publication of the service

Service Portfolio Description	
Basic Information	
Service name* ¹	Haddock
Service logo*	
Service owner*	Dr. Alexandre Bonvin
Service URL*	http://haddock.science.uu.nl/enmr/services/HADDOCK2.2
Service category	Thematic service
Service sub-category	Scientific gateway
Service order type*	<ul style="list-style-type: none"> Service requires ordering procedure - the procedure is already in place, the provider would like to handle the order handling procedure Service is an open-access service but requires a scientific affiliation of the user Service is an open-access service but requires authentication of the user.
Service tagline*	Integrative modelling of biomolecular complexes with the user-friendly, EGI HTC-enabled HADDOCK portal
Service description*	HADDOCK is a web portal that offers computational tools for structural biologists to model the structure of complexes of proteins and other biomolecules via a user-friendly interface. The portal offers a number of interfaces, depending on the amount of information and restraints that researchers wish to place on their models. HADDOCK is prepared to deal with several classes of problems, including protein-protein, protein-nucleic acids and protein-ligand complexes.
Service scope*	<ul style="list-style-type: none"> Single researcher



Services > Processing & Analysis > HADDOCK


HADDOCK
Integrative modeling of biomolecular complexes with the user-friendly, EGI HTC-enabled HADDOCK portal
Provided by: [Bijvoet Center, Utrecht University](#)
Research area:
Dedicated to: [Researchers](#)
☆☆☆☆☆ (0.0 / 5) 0 reviews

Add to a project
Access the service
Want to ask a question about this service?

ABOUT
REVIEWS (0)

HADDOCK is a web portal that offers computational tools for structural biologists to model the structure of complexes of proteins and other biomolecules via a user-friendly interface. The portal offers a number of interfaces, depending on the amount of information and restraints that researchers wish to place on their models. HADDOCK is prepared to deal with several classes of problems, including protein-protein, protein-nucleic acids and protein-ligand complexes.

PLACES AND LANGUAGES

Europe
English

RELATED INFRASTRUCTURES AND PLATFORMS

EGI
WeNMR Suite
INSTRUCT-ERIC
BIOEXCEL

SUPPORT

[Webpage](#)
[Manual](#)
[Helpdesk](#)
[Tutorial](#)

DOCUMENTS

[Corporate SLA](#)
[Terms of use](#)
[Access policies](#)

SERVICE RESTRICTIONS

Registration required, Limited to non-profit users

SERVICE PHASE

Production (min. TRL 8)

Suggested compatible services

PowerFit
The PowerFit server allows you to fit your 3D structures in any map!
By: [Bijvoet Center, Utrecht University](#) For: [Researchers](#)

DisVis
Visualizes and quantify the information content of distance restraints between macromolecular complexes with DisVis
By: [Bijvoet Center, Utrecht University](#) For: [Researchers](#)

CS-ROSETTA
NMR protein structure prediction using the EGI HTC-enabled CS-ROSETTA portal
By: [Bijvoet Center, Utrecht University](#) For: [Researchers](#)

AMBER
Web portal for Nuclear Magnetic Resonance (NMR) structure refinement
By: [Magnetic Resonance Center of the University of Florence - CBMA, Interuniversity consortium CBMMAP](#) For: [Researchers](#)

FANTEN
FANTEN for the analysis of magnetic anisotropy-induced NMR data
By: [Magnetic Resonance Center of the University of Florence - CBMA, Interuniversity consortium CBMMAP](#) For: [Researchers](#)

SpotOn
SpotOn: determination of Hot-Spots at protein-protein interfaces
By: [Bijvoet Center, Utrecht University](#) For: [Researchers](#)

EGI Cloud compute
Run virtual machines on-demand with complete control over computing resources
By: [EGI Federation](#) For: [Researchers, Research organisations](#)

EGI High-Throughput compute
Execute thousands of computational tasks to analyse large datasets
By: [EGI Federation](#) For: [Researchers, Research organisations](#)

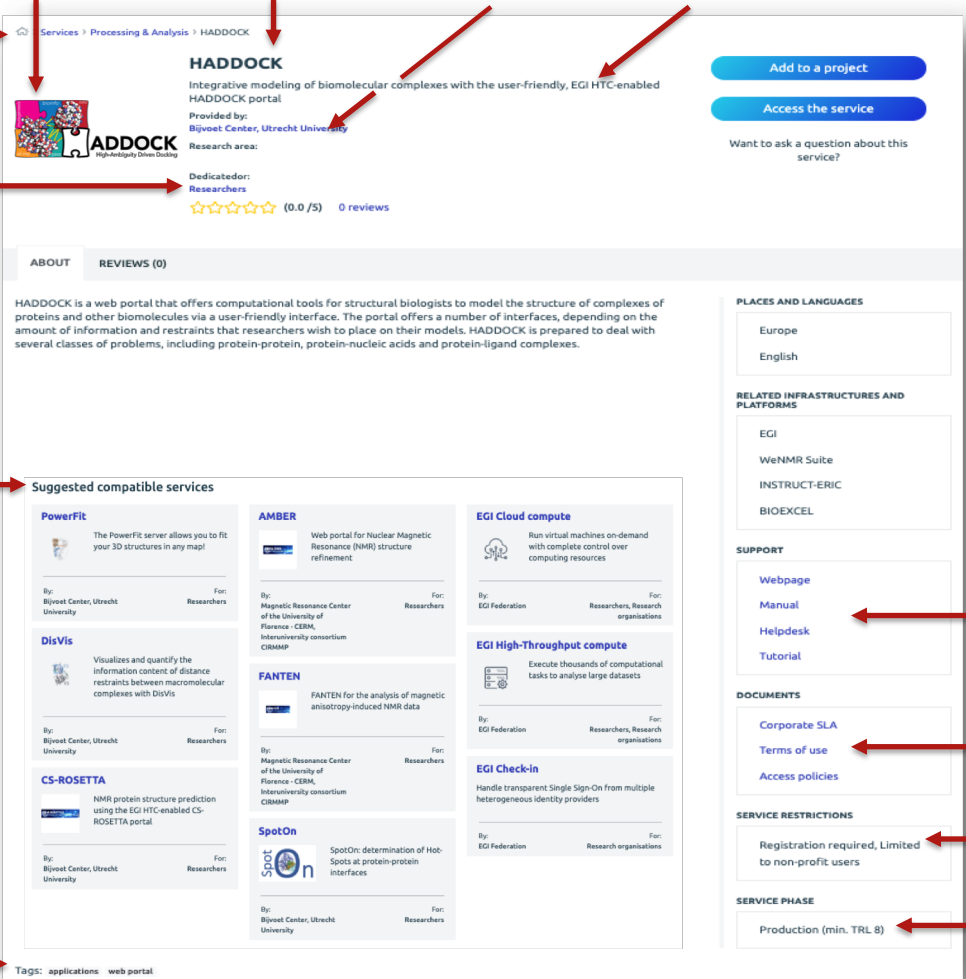
EGI Check-in
Handle transparent Single Sign-On from multiple heterogeneous identity providers
By: [EGI Federation](#) For: [Research organisations](#)

Tags: applications web portal

Service Logo Service Name Service Provider Service Tagline

Service Category Target Users Service Description Related Services Service Tags

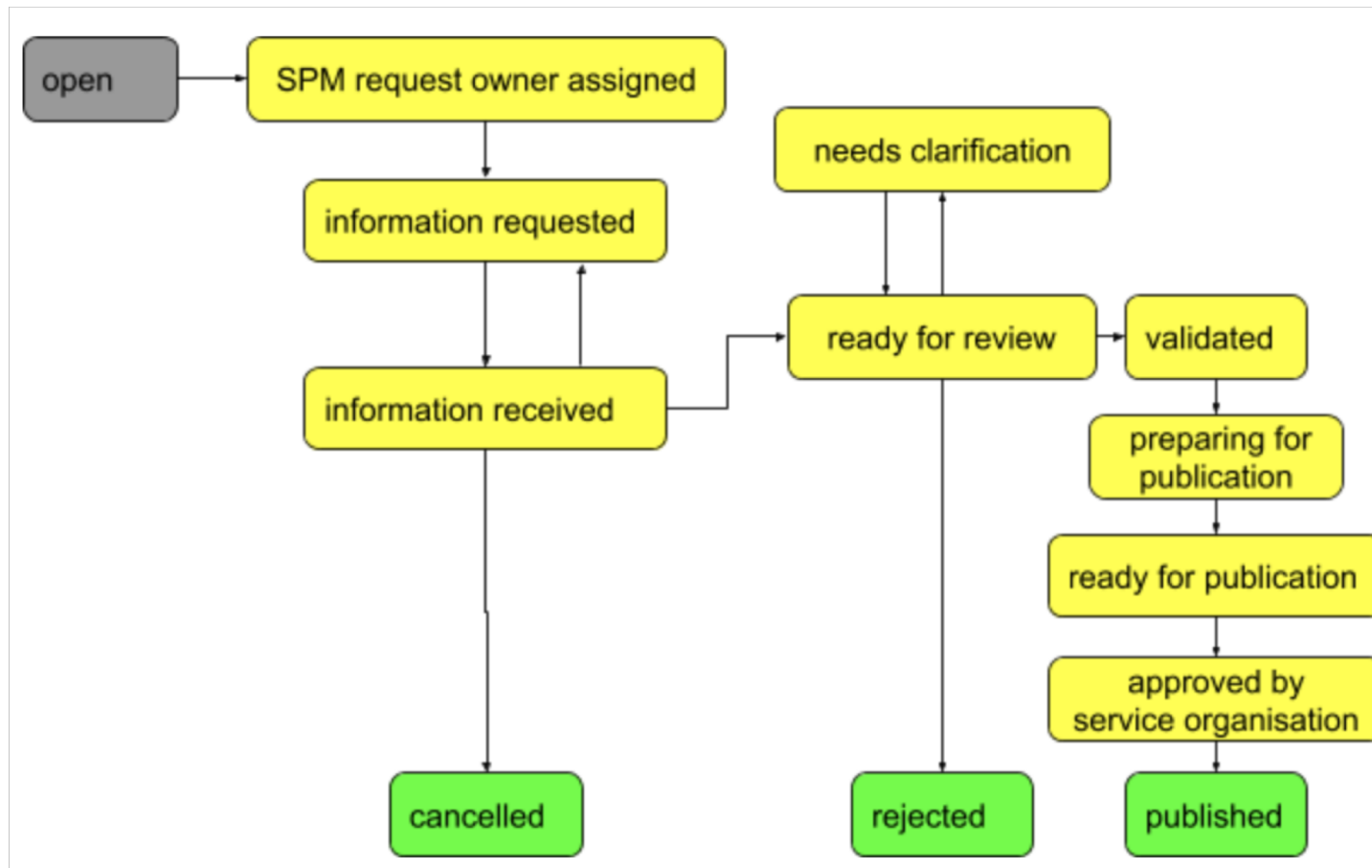
Service Support Service Contract Access policy Maturity level



The screenshot shows the HADDOCK service page. Annotations point to various elements:

- Service Logo:** The HADDOCK logo.
- Service Name:** The title 'HADDOCK'.
- Service Provider:** 'Bijvoet Center, Utrecht University'.
- Service Tagline:** 'Integrative modeling of biomolecular complexes with the user-friendly, EGI HTC-enabled HADDOCK portal'.
- Service Category:** 'Services > Processing & Analysis > HADDOCK'.
- Target Users:** 'Dedicated to: Researchers'.
- Service Description:** The paragraph describing HADDOCK as a web portal for structural biologists.
- Related Services:** A grid of suggested compatible services including PowerFit, AMBER, EGI Cloud compute, DisVis, FANTEN, EGI High-Throughput compute, CS-ROSETTA, EGI Check-in, and SpotOn.
- Service Tags:** 'Tags: applications web portal'.
- Service Support:** Links for 'Webpage', 'Manual', 'Helpdesk', and 'Tutorial'.
- Service Contract:** Links for 'Corporate SLA', 'Terms of use', and 'Access policies'.
- Access policy:** 'Registration required, Limited to non-profit users'.
- Maturity level:** 'Production (min. TRL 8)'.

Onboarding procedure: state diagram



Status Summary

Status	Issues	Percentage
Open	1	■ 1%
Validated	4	■ 5%
Cancelled	1	■ 1%
Information received	2	■ 3%
Published	43	■ 55%
Information Requested	10	■ 13%
SPM request owner assigned	1	■ 1%
Ready for review	2	■ 3%
Preparing for publication	9	■ 12%
Ready for publication	4	■ 5%
Approved by Service organization	1	■ 1%

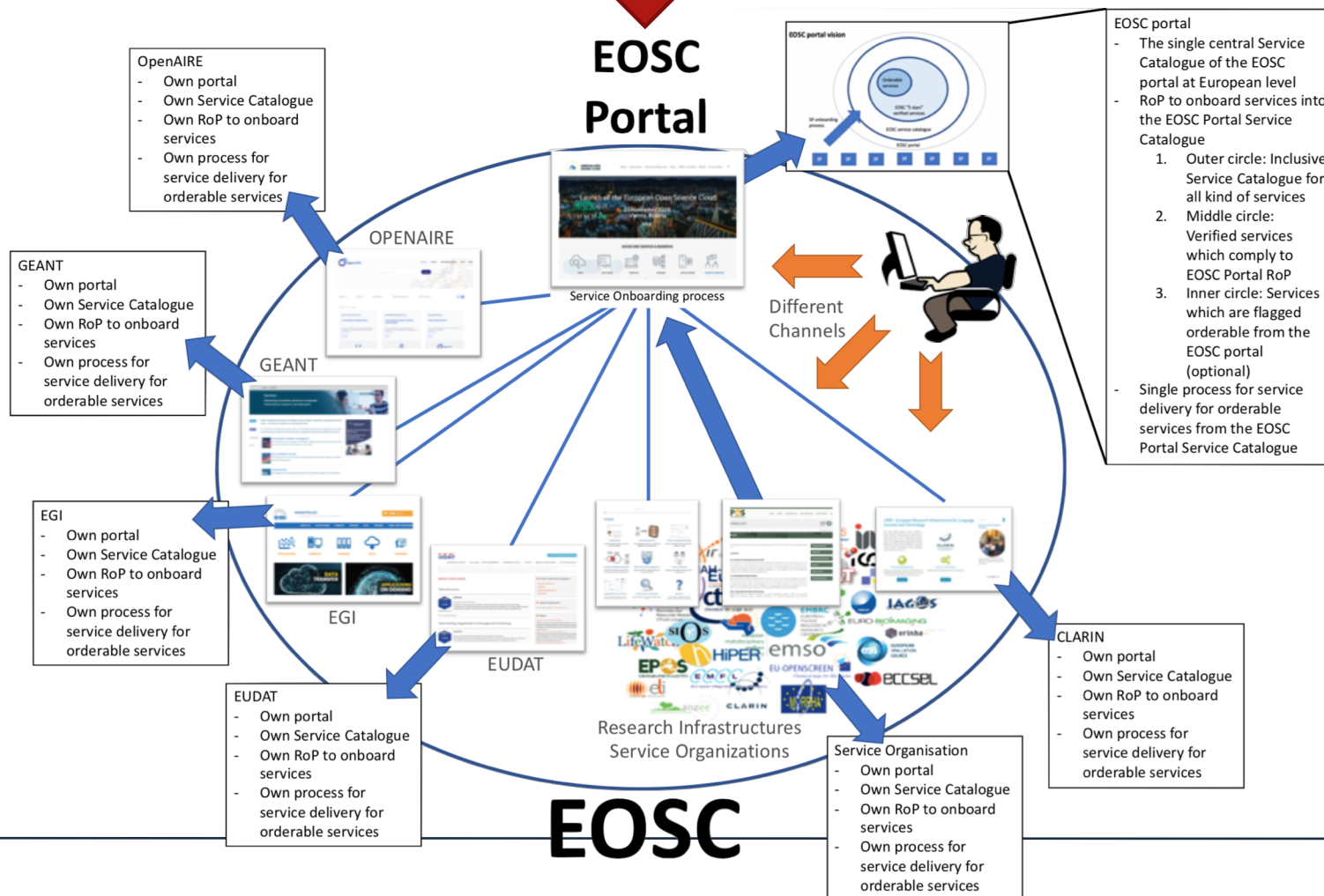
Rules of Participation

EOSCpilot recommendations for a minimal set of Rules of Participation

Main rule	Machine readable metadata	Terms of Use	Accessibility
<i>EOSC services shall be registered in an EOSC compliant or compatible service catalogue visible to the global EOSC Gateway</i>	<i>EOSC Services must be described in Machine readable format by means of a common and persistent identification</i>	EOSC Services must have Terms of Use including Access and Data Policies	EOSC Service Providers must describe how they ensure accessibility and interoperability , e.g. their metadata, APIs, standards, protocols
	Portability	Access Model	Quality of Service
	<i>Whenever possible , Service Providers should support and enable the portability of data and services</i>	Service providers may apply user charges/fees , which could vary by type of service, type of service provider and location of users .	Service providers should adhere to a minimal set of quality guidelines , these may include TRL and certain Certifications

EOSC Gateway

EOSC Portal



- **Broaden user base**
 - the service is accessible by users outside its original community
- **Common service description**
 - service described with a common template with value proposition and functional capabilities
- **Production ready**
 - at least one service instance running on production environment available (TRL7-9)
- **Documentation available**
 - release notes and documentation available
- **Helpdesk available**
 - for support, bug reporting and requirements gathering
- **Security contact available**
 - for reporting in case of security incidents
- **Order management (opt)**
 - order requests through the EOSC marketplace as additional channel

**Thank you
for your attention!**

Questions?



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